

# Jackery

Model: JS-100C

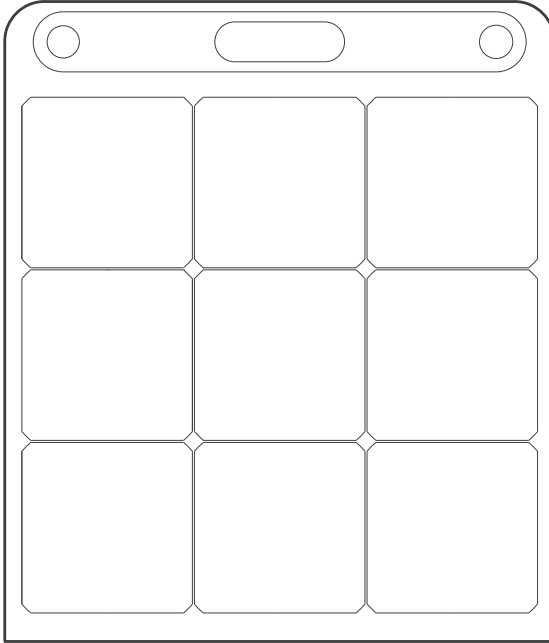


Image is for reference only

## USER GUIDE

### SolarSaga 100

## TECHNICAL PARAMETERS

Product Name	SolarSaga 100
Model	JS-100C
Peak Power	100W
Power Voltage	20V DC
Power Current	5A
Open Circuit Voltage	24.8V DC
Short Circuit Current	5.6A
USB-A Output	5V $\rightarrow$ 2.4A
USB-C Output	5V $\rightarrow$ 3A
Operating Temperature Range	-10-65°C (14-149°F)
Dimensions (unfolded)	1220x535x20mm
Dimensions (folded)	610x535x35mm

## SAFETY TIPS

- \* Do not flex or bend the folding solar panels.
- \* Do not place folding solar panels in shading places, while tree shades, buildings, and any other obstructions should be minimized.
- \* Do not soak the solar panels in water or other liquid.
- \* Do not clean the solar panel with water, please gently wipe it with a damp cloth.
- \* Do not use or store solar panels near open flames or flammable materials.
- \* Do not scratch the surface of solar panels with sharp objects.
- \* Prevent corrosive substances to damage solar panels.
- \* Do not step on or place heavy objects on the solar panels.
- \* Do not disassemble the solar panels.
- \* The output circuit of the solar panels must be correctly connected to the equipment.  
Please do not short-circuit the positive and negative poles. Ensure that there is no gap between the connector and the insulated connector. If there is a gap, sparks or electrical shocks will occur.
- \* Check the connection status of each component, including cables, wires and plugs.

## CUSTOMER SERVICE

- 📅 24 - month limited warranty
- 👤 Lifetime technical support
- ✉ hello@jackery.com

## WARRANTY

The product is covered by a limited warranty from Jackery for the original purchaser that covers the product from defects in workmanship and materials for 24 months from the date of purchase ( damages from normal wear and tear, alteration, misuse, neglect, accident, service by anyone other than authorized service center, or act of God are not included).

During the warranty period and upon verification of defects, this product will be replaced when returned with proper proof of purchase.

## FREQUENTLY ASKED QUESTIONS

### **Q: What kind of battery can be charged by these solar modules?**

- 1, Jackery Explorer series
- 2, Sealed lead-acid battery
- 3, Colloidal lead-acid batteries
- 4, The open lead-acid batteries

### **Q: How to clean the solar surface?**

Dust and dirt on the surface should first be removed using a soft brush. Use a damp cloth to wipe the surface of the solar module to remove any remaining dust or dirt. Any guano or other adhesive should be removed as soon as possible from the solar surface to avoid a reduction in performance.

### **Q: Are the foldable solar modules waterproof?**

To Maximize the lifespan of the module, it should not get wet.

## CONTACT US

For any inquiries or comments concerning our products, please send an email to [hello@jackery.com](mailto:hello@jackery.com), and we will respond to you as soon as possible. If there is any quality related issue with the product, you may request a replacement or refund by submitting a request form at [www.jackery.com/support/](http://www.jackery.com/support/).

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